

1 - Reservation request

* This contract is nominative, strictly limited to the capacity of the accommodation or pitch and to the number of people declared on the contract, as specified in our brochure or on our website. A baby is considered as a child and is included in the maximum number of occupants of the accommodation or pitch. Each accommodation has a parking space inside the campsite; any additional vehicle must be parked in the outside car park, unless an extra charge is paid.

* The Customer is responsible for ensuring that all the information displayed is in accordance with the information he has selected, it being understood that any subsequent modification or cancellation of his order will give rise to invoicing in accordance with the terms hereof.

* Our prices do not include: the sale or rental of sheets, cancellation insurance, booking fees, cleaning, paid activities offered by the campsite and its partners, wifi, taxes, deposits, fees for visitors invited by customers.

* For any day visitor, a fee per visitor will be charged, bearing in mind that visitors are not allowed to access the swimming pool.

2 - The price of the stay

* The price indicated at the time of booking is only valid on the date of booking, subject to availability. The price indicated on a quotation is only valid on the day on which the quotation was drawn up. Benefits and promotions offered by the Company after the date of booking are not retroactive. Our rates are likely to be subject to upward or downward variations during the year; only reservations validated and confirmed by our services are not subject to these variations.

3 - Booking and payment of the price of the stay

* For the reservation to be valid, the customer must be of legal age and capable. Minors not accompanied by an adult with parental authority are not accepted.

* On receipt of your reservation request and your deposit, and depending on availability, you will be sent a booking confirmation and a statement of payment. If we have no more availability, your deposit will be returned to you. Upon arrival at the reception desk, you will be asked to present your booking confirmation. By booking at our campsite, you acknowledge that you have read and accepted our general terms and conditions of sale.

* The voucher allowing the Customer to benefit from his stay is sent to the Customer at the e-mail address indicated by the latter after full payment of the amount of the reservation. The Customer is required to pay the balance of his reservation at the latest 30 days before his arrival on the site, whether it is for the rental of a pitch or accommodation.

4 - Means of Payment

* Depending on the method of booking chosen, the following means of payment are accepted:

- Credit card (CB),

- ANCV holiday cheques (If this method of payment is used, it is advisable to send the cheques to the Company duly completed by registered letter with acknowledgement of receipt or any secure means). Only the holiday vouchers actually received will be recorded in the accounts. It is the Client's responsibility to check the number of cheques before sending them. The Company cannot under any circumstances be held liable for non-receipt of ANCV cheques.

- Bank transfer

- Cash mandate (La Poste)

* All payments must be sent to: Kerogile, 56340 Carnac. It is the responsibility of the Customer to pay the balance of the price of the stay, according to one of the methods of payment referred to herein, at the latest 1 month before his arrival on the site. If payment is not made within this period, the Company reserves the right to consider the reservation as cancelled and the conditions of cancellation by the client will be applied.

* No discount is granted for early payment. No refunds will be made for early departure.

* For any extension of stay, payment must be made in advance at the reception desk.

5 - Notices

* The Customer is informed and accepts that the notices submitted concerning the stays may be used on promotional media. In this case, the wording of the latter may be modified for the proper understanding of all. On the other hand, the positive or negative meaning will never be modified.

6 - Stay

* Arrival and departure days and times are indicated on the booking confirmation or on the website.

* Guests will be able to access their accommodation from 3pm on the day of arrival and must vacate it by 10am on the day of departure at the latest.

* Guests will have access to their pitch from 2pm on the day of arrival and must vacate it by 12 noon on the day of departure.

* No refund, even partial, will be granted by the Company in the event of an arrival outside the authorised times, after the date of the reservation or an early departure by the Client.

* It is the responsibility of the Client to make an inventory of fixtures, using the document provided for this purpose and handed over by the reception (inventory of

equipment, state of equipment and state of cleanliness) of the Accommodation within 24 hours of his arrival. Any complaint must be presented to a representative of the Company on the spot. The latter will make every effort to remedy them quickly. No claim will be accepted after this deadline.

* The Client undertakes to respect and to ensure that the occupants of the Accommodation and the Pitch respect the internal rules and the swimming pool rules. The Client is hereby informed that for reasons of hygiene, except in the absence of medical justification, access to the swimming pool is reserved for persons dressed in swimming trunks (swimming trunks/one or two-piece swimming costume) and clients of the campsite.

* Individual barbecues and electric surfboards are allowed (these materials are not provided). Charcoal barbecues are forbidden.

* In the event of non-respect of the internal regulations and/or the swimming pool rules, of these general conditions and/or of an attitude contrary to the peace and quiet of the campsite by a client and/or by the occupants of the Accommodation or Pitch concerned, the campsite representative, after formal notice which has remained without effect or immediately depending on the seriousness of the facts, may ask the person(s) concerned to leave the campsite before the end of the stay. This situation will not entitle the person(s) concerned to any reimbursement, even partial, of the stay. Group members are individually bound to respect the rules of procedure.

7 - Animals

* Only dogs (except categories 1 and 2) and cats are accepted within the limit of 2 per booking, except in the mobile homes Confort35/2/2 (Taos).

During the stay, it is compulsory for the client to have the animal's up-to-date vaccination record. Animals are under the responsibility of their owners and must be kept on a leash. They must not be left unattended within the establishment or alone in the accommodation. The Client must ensure that they are clean after the passage of the animals.

* A fee will be charged per animal per day of presence on the site.

8 - Tent - Boat - other facilities

* The installation of an additional tent canvas is authorised on the pitches, only within the limit of the maximum number of occupants on the pitch concerned, and after payment of the "additional installation" fee. The same applies to any additional installation (boat, motorbike...).

9 - Tourist tax

* The amount of the provision for the tourist tax, per day and per person over 18 years of age, is collected at the actual time, it must be paid at the time of booking. The amounts then collected are provisional. It may happen that the tax may increase, in which case a supplement will be requested from guests.

The tourist tax is collected on behalf of the communes and may be increased by an additional departmental tax. Tourist tax must be paid in the same time as the final payment one month before arrival.

* In addition to the tourist tax, an eco-participation tax may also be collected.

10 - Security deposit

* On handing over the keys, a deposit of 300€ will be requested from the customer.

The customer is required to check and report any anomaly in his accommodation on the same day. Any dissatisfaction regarding the general state, inventory or cleanliness of the accommodation must be reported to the accommodation provider by the client within 24 hours of arrival, in order to be remedied. No complaint will be accepted after this period.

The deposit is returned to the client after the accommodation provider has checked the inventory, cleanliness and condition of the rental and the entire pitch. In the event of departure outside the inventory of fixtures timetables, the deposit will be returned to the client within a week of the client's departure, unless the deposit is committed.

* Rentals must be returned in perfect condition, tidy, inventory checked. Any broken, damaged or missing object will be charged to the client, as well as the restoration of the premises, if necessary.

* The cleaning and tidying of the accommodation at the end of the stay is the responsibility of the client.

- If the client benefits from a "End of stay cleaning" service (free or paying), the client must return the accommodation in a good general state of repair: accommodation tidy, kitchen and fridge clean, crockery cleaned and tidied up, bins emptied. If this is not the case, the accommodation provider reserves the right to charge the client a cleaning supplement up to the total amount of the cleaning package corresponding to the rented accommodation.

- In the event that the client does not benefit from the "End of stay cleaning" service, the client is obliged to return the accommodation fully cleaned and tidy, ready to welcome the next client. In the event that the client has not cleaned the accommodation properly before departure, the accommodation provider reserves the right to charge the client a cleaning fee at the current rate plus 35 € including tax for rental accommodation.

* Additional deposits may be required.

11 - Responsibilities

* Outdoor hotels do not fall within the scope of the liability of hoteliers provided for in Article 1952 of the Civil Code. Consequently, the Company cannot be held liable for the loss, theft or damage of personal belongings in the campsite, car parks or premises for collective use.

* Photographs, plans and drawings illustrating our accommodation on the website, advertising inserts, social networks, the brochure, etc. are given for information purposes only and are in no way contractual.

* The Company cannot be held criminally or civilly liable for the consequences resulting from inappropriate or unauthorised use of the Websites or their contents by users or any other third party.

- Furthermore, the Company cannot be held liable for the non-execution or poor execution of the concluded contract, in the event of the Client's fault, in the event of force majeure or due to the unforeseeable and insurmountable fact of a third party not involved in the provision of the services provided for in the contract.

- In any event, in the event that the Company is found liable for any reason whatsoever, any compensation will be limited to the amount of the holiday.

12 - Modifications

* Modification due to the Client :

On request, the Client may request the modification of his stay, dates and/or type of accommodation), subject to availability and reception possibilities. The Customer may request the modification of his reservation only once during the season and at the latest 2 weeks before the date of the beginning of the stay. No postponement will be accepted for the following season.

- An administrative fee of 25 (twenty-five) euros will be charged for any change of stay.

- In the event that the price of the new booking is lower than the price of the initial booking, the difference between the two stays will be refunded to the Client.

- In the event that the price of the new stay is higher, the difference between the two bookings is due by the Client.

The Customer's attention is drawn to the fact that in the event of a change of stay, the Customer will not be able to benefit from any promotions subsequent to the initial reservation. The date of the first reservation will be the date of the first booking.

In the event that the Company cannot accede to the Client's request for modification, the initial stay will be maintained unless cancelled by the Client. In the latter case, the cancellation conditions will be applied.

* Modification by the Company:

The Company may be required to modify the holiday before its commencement. In this case, it will inform the Client as soon as possible, in a clear and comprehensible manner and on a durable medium.

The Company must inform the Client of the repercussions on the price when communicating the modification. The Client must respond to the proposal for substitution to the Company within the period indicated.

The Client may :

- either cancel. The Company will then reimburse all payments already made, (including booking fees and any insurance subscription).

- or agree to participate in the modified stay. If this modification results in a reduction or an increase in the price of the holiday, the Company will take charge of this price difference either by refunding the difference to the Client or by taking charge of the increase in the price of the holiday.

If the Client does not reply within the period indicated, the Company will automatically cancel the holiday.

13 - Cancellation

* Cancellation by the customer, by registered letter with acknowledgement of receipt (the date of receipt being retained for the deadlines indicated below).

In the event of cancellation of the reservation by the Client :

- More than 60 days before the start of the stay, the Company undertakes to reimburse the Client for the full amount paid, less the booking fee (20€) and the stay cancellation fee (25€).

- Between 31 days and 60 days before the start of the holiday, the Company undertakes to reimburse the Client 50% (fifty percent) of the cost of the holiday, less the booking fee (20€) and the holiday cancellation fee (25€).

- Less than 31 days before the start of the stay, the Company reserves the right to retain the totality of the sums paid, including booking fees.

If the client has not paid the full amount of the holiday less than 4 weeks before the start of the holiday, the Company will consider the holiday cancelled by the client and reserves the right to keep the full amount already paid, including booking fees.

14 - Cancellation insurance

Cancellation insurance is offered at the time of booking, at an additional cost.

15 - Claim

* Any complaint must, as far as possible, be reported by the Client during his stay to the management so that the latter can remedy the non-conformity or note it.

* If necessary, the Client may refer the matter to the Consumer Ombudsman, within a maximum period of one year from the date of the written complaint, by LR/AR, to the Company. The Company's Mediator is the association: MEDICYS - Centre de médiation et règlement amiable des huissiers de justice. Any request for mediation must be made to it electronically at www.medicys.fr, or by post to MEDICYS, 73 Boulevard de Clichy - 75009 Paris.

Pursuant to the provisions of article 1368 of the Civil Code, it is expressly agreed that the data stored in the information system of the Company and/or its partners have evidential force. Thus, the data on computer or electronic media thus kept, if they are produced as evidence by the Company in any litigation or other proceedings, will be admissible, valid and enforceable between the parties.

16 - Personal data

In accordance with the French Data Protection Act n°78-17 of 6 January 1978 as amended and the General Data Protection Regulations 2016/679, the Customer is informed that the personal data indicated as compulsory collected in the context of the booking are necessary for the execution of the stay. Personal data concerning customers is processed by the Company to create and manage the customer account, manage reservations (payment, customer reception), personalise offers, measure satisfaction and for marketing purposes (customer knowledge, advertising targeting, etc.). For more information on the processing of your personal data, we invite you to consult our Privacy and Cookies Policy.

17 - General provisions

* In the event that one of the clauses of the present contract is null and void due to a change in legislation, regulations or a court decision, this shall in no way affect the validity and compliance with these general conditions.

* Any reservation is strictly personal to the Client who has made it, so that the rights and obligations resulting from the contract cannot be transferred in any form or on any grounds whatsoever to third parties by the Client without the prior written authorisation of the Company.

* The Client undertakes to respect and ensure that the provisions of the campsite's internal regulations are respected by the persons residing with him and under his responsibility. In the event of serious or repeated failure to comply with these provisions as well as with these conditions, the Client and his companions may be asked to leave the campsite before the end of his stay. In this case, no request for reimbursement or compensation will be accepted.

* The Client is required to take out civil liability insurance with the insurer of his choice

18 - Applicable law and jurisdiction

* These General Conditions are governed by French law. Any dispute arising between the Parties relating to the interpretation or execution of the latter which cannot be resolved amicably by the Parties will be submitted to the competent Court of Lorient unless otherwise provided for by imperative provisions of public order, notwithstanding plurality of defendants or third party claims, even in the case of summary proceedings.

19 - Early Booking

* Offer -5% valid during the season for a minimum stay of 7 consecutive nights for the period from the opening of the campsite to 30 June and for the period from 1 September to the closing of the campsite, for a booking made before 31 January. Offer subject to conditions, not retroactive, cannot be combined with all other current commercial offers, subject to availability and applicable only to a stay in accommodation or on a pitch.

20 - Low season promotions

* Offer - 5% on a booking of 2 full and consecutive weeks (14 nights) minimum for the period from the opening of the campsite to June 30th and for the period from September 1st until closing. Offer subject to conditions, not retroactive, cannot be combined with all other current commercial offers, subject to availability and applicable only to a stay in accommodation or on a pitch.

* Offer - 10% on a reservation of 3 complete and consecutive weeks (21 nights) minimum for the period from the opening of the campsite to 30 June and for the period from 1 September until closing. Offer subject to conditions, not retroactive, cannot be combined with all other current commercial offers, subject to availability and applicable only to a stay in accommodation or on a pitch.

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